



PRIVACY POLICY

FxMarket Limited

(International Business Company No 21770 IBC 2013,
date of incorporation 1st November 2013,
registered address at The Jaycees Building, Stoney Ground, Kingstown, St. Vincent and
Grenadines)

Rev. 2014-04

In FxMarket Ltd. (hereinafter - the Company, We, Us) We honour without reservation our obligation to respect and protect the privacy of the personal information of individuals with whom we deal.

We respect your personal information, and this Privacy Policy explains how We handle it.

This Policy may change. We will let you know of any changes to this Policy by posting a notification on our website. Any information collected after an amended privacy statement has been posted on the site, will be subject to that amended privacy statement.

WHAT THIS POLICY DEALS WITH

- The kinds of personal information that We collect and hold
- How We collect and hold personal information
- The purposes for which We collect, hold, use and disclose personal information
- How you may access personal information that We hold about you and seek the correction of such information
- If We disclose personal information to overseas recipients—the countries in which such recipients are likely to be located if it is practicable to specify those countries in the policy.

TYPES OF PERSONAL INFORMATION WE COLLECT

We only collect personal information that is reasonably necessary for one or more of Our functions or activities. The types of personal information that We collect and hold about you could include:

- ID information such as your name, postal or email address, telephone numbers and date of birth;
- other contact details such as social media handles;
- financial details such as your tax file number; and
- other information We think is necessary.
- How We collect and hold personal information
- We must collect personal information only by lawful and fair means.

We must collect your personal information from you unless it is unreasonable or impracticable to do so. For example, if We are unable to contact you and We then rely on publicly available information to update your contact details or if, at your request, We exchange information with your legal or financial advisers or other representatives.

We might collect your information when you fill out a form with us (either in hard copy or via our website), when We speak with you on the telephone, used Our website or face to face. We may also verify your information via electronic means, such as email.

If We receive personal information that We did not solicit, then within a reasonable period after receiving the information, We must determine whether or not We could have collected the information (collection of solicited personal information) if We had solicited

the information and We may use or disclose the personal information to make this determination.

We will do all that We can to ensure that the personal information that We collect, use and disclose is accurate, up-to-date, complete and relevant.

NOTIFYING YOU

When We receive personal information from you directly, We will take reasonable steps to notify you how and why we collected your information, who We may disclose it to and outline how you can access it, seek correction of it or make a complaint.

Sometimes We collect your personal information from third parties. You may not be aware that We have done so. If We collect information that can be used to identify you, We will take reasonable steps to notify you of that collection.

THE PURPOSES FOR WHICH WE COLLECT, HOLD, USE AND DISCLOSE PERSONAL INFORMATION

We may collect information about you because We are required or authorised by law to collect it. There are laws that affect Us, including company and tax law, which require Us to collect personal information. For example, We require personal information to verify your identity under the Anti-Money Laundering and Counter-Terrorism law.

If We collect and hold your personal information for a primary purpose, We will not use or disclose the information for a secondary purpose unless:

- you have consented to the use or disclosure of the information;
- you would reasonably expect Us to use or disclose the information for the other purpose and the other purpose is related to the first particular purpose;
- the use or disclosure of the information is required or authorised by or under law or a court/tribunal order;
- a permitted general situation exists in relation to the use or disclosure of the information by Us; or
- We reasonably believe that the use or disclosure of the information is reasonably necessary for one or more enforcement related activities conducted by, or on behalf of, an enforcement body (and, if We use or disclose personal information in accordance with this point, We must make a written note of the use or disclosure.).

If We collect personal information from any of our related bodies corporate, this principle applies as if Our primary purpose for the collection of the information were the primary purpose for any of our related bodies corporate collected the information. This principle does not apply to the use or disclosure by Us of personal information for the purpose of direct marketing or government related identifiers.

If We hold personal information about an individual, We must not use or disclose the information for the purpose of direct marketing, unless We collected the information from the individual and the individual would reasonably expect Us to use or disclose the information for that purpose, and We provide a simple means by which the individual may

easily request not to receive direct marketing communications from Us and the individual has not made such a request to Us.

We may also use or disclose personal information about an individual for the purpose of direct marketing if We collected the information from the individual and the individual would not reasonably expect Us to use or disclose the information for that purpose or someone other than the individual and either the individual has consented to the use or disclosure of the information for that purpose, or it is impracticable to obtain that consent, and We provide a simple means by which the individual may easily request not to receive direct marketing communications from Us, and in each direct marketing communication with the individual, We include a prominent statement that the individual may make such a request, or We otherwise draw the individual's attention to the fact that the individual may make such a request and the individual has not made such a request from Us.

If you have general enquiry type questions, you can choose to do this anonymously or use a pseudonym. We might not always be able to interact with you this way however as we are often governed by strict regulations that require us to know who We are dealing with. In general, We will not be able to deal with you anonymously or where you are using a pseudonym when it is impracticable or we are required or authorised by law or a court/tribunal order to deal with you personally.

HOW YOU CAN ACCESS YOUR PERSONAL INFORMATION THAT WE HOLD AND SEEK THE CORRECTION OF SUCH INFORMATION

We will always give you access to your personal information unless there are certain legal reasons why We cannot do so. We do not have to provide you with access to your personal information if:

- We believe there is a threat to life or public safety;
- there is an unreasonable impact on other individuals;
- the request is frivolous;
- the information wouldn't be ordinarily accessible because of legal proceedings;
- it would prejudice negotiations with you;
- it would be unlawful;
- it would jeopardise taking action against serious misconduct by you;
- it would be likely to harm the activities of an enforcement body (e.g. the police); or
- it would harm the confidentiality of our commercial information.

WHICH OVERSEAS RECIPIENTS AND COUNTRIES ARE WE LIKELY TO DISCLOSE PERSONAL INFORMATION TO

We may need to share some of your information with organisations outside country of incorporation. For example, when We open an account for you we will generally need to share your details with one or more of the entities in FxMarket group of companies.

We may store your information in cloud or other types of networked or electronic storage. As electronic or networked storage can be accessed from various countries via an internet connection, it is not always practicable to know in which country your information may be held. If your information is stored in this way, disclosures may occur in other countries.

Overseas organisations may be required to disclose information We share with them under a foreign law. In those instances, We will not be responsible for that disclosure.

GOVERNMENT IDENTIFIERS

Sometimes We may be required to collect government-related identifiers such as your tax file number. We will not use or disclose this information unless We are authorised or required to do so by law or the use or disclosure of the identifier is reasonably necessary for Us to verify your identity for the purposes of Our business activities or functions.

COOKIE USAGE

Our website uses cookies, tracking pixels and related technologies. Cookies are small data files that are served by our platform and stored on your device. Our site uses cookies dropped by us or third parties for a variety of purposes, including to operate and personalize the website. Also, cookies may also be used to track how you use the site to target ads to you on other websites.